Addis Ababa is the capital and largest city of the Federal Democratic Republic of Ethiopia. Due to its historical and political importance and economic growth together with its suitability for living the size and population of the city increases significantly. As stated by Tilahun Meshesha (2014), the existing public transportation system in Addis Ababa is critically inadequate to provide service for the increasing travel demand of the city. This is due to insufficient and poor quality of service on public bus transportation. Therefore, the aim of this study is to solve the transportation problem and improve the quality of service on public bus transportation.

hdhj